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207-729-8474

*See the Difference*  
**MAINEOPTOMETRY.COM**

## **New Cancellation and No-Show Policy**

Thank you for choosing Maine Optometry, PA with your eye health and vision needs. When you schedule an appointment with us, we reserve that time to provide you with exceptional care you can only get at Maine Optometry, PA. If you need to cancel or reschedule your appointment, please contact us by phone as soon as possible at 207-729-8474 option 1. This allows us to offer appointment time to someone else that is waiting for care.

Effective September 2, 2025, any established patient who fails to show up for an appointment without prior notification will be considered a “No-Show” and result in a \$45 fee. Patients with three or more violations (cancellations under 24 hours or no-shows) within a 24-month period may be refused future scheduling or dismissed from the practice. New patients or patients who have not been seen in the previous 36 months will be dismissed for failure to establish as a patient.

Schedule changes must be made by calling our main number 207-729-8474 and selecting option 1 for the scheduling department. We understand that on rare occasions an unforeseen emergency may occur. If you should experience such an emergency, please call the main number above and select option 3.

Thank you for your attention to this matter and please reach out to us at any time!